



Noir Trading Inc.  
 14500 S. Broadway St.  
 Gardena, CA 90248  
 T: 310.527.5501 F: 310.527.5583

Custom Furniture & Cabinets Inc.  
 13930 S. Figueroa St.  
 Los Angeles, CA 90061  
 T: 310.527.2310 F: 310.400.3040

## NOIR/CFC CLAIM FORM

Thank you for purchasing from Noir/CFC, we appreciate your business. We are not responsible for any shipping damages. Please either refuse the damaged items during shipping or file a claim with the shipping company. We are confident in the quality of our products, but due to the natural materials and handcrafted nature, slight variations in finish, tones, textures and colors are common. These variations are not grounds for a claim. If there is a product defect, please follow the steps below:

**Step 1:** Complete the following information and submit with pictures (2 detailed photos and 1 distance photo clearly depicting the issue) to **claims@noirfurniturela.com** for Noir claims; **claims@customfurniturela.com** for CFC claims.

Company/Customer Name: \_\_\_\_\_

Inv #: \_\_\_\_\_ PO#: \_\_\_\_\_

Phone #: \_\_\_\_\_ Date: \_\_\_\_\_

Date Order Rec'd: \_\_\_\_\_ Date Claim Form Rec'd: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Shipper: \_\_\_\_\_ Tracking #: \_\_\_\_\_

**Step 2:** Briefly describe the condition of the product.

Item #	Qty	Description of Damage

**Step 3:** Reason for Return? Check Reason(s) below:  Wrong Item  Damaged  Shortage

**Step 4:** The claim department will review your claim to verify if it qualifies for a credit or replacement and contact you with further instructions.

Thank you,  
 Noir/CFC Customer Service

For Office Use Only:					
<input type="checkbox"/> DN	<input type="checkbox"/> EX	<input type="checkbox"/> TK	<input type="checkbox"/> NFC	<input type="checkbox"/> CFC	<input type="checkbox"/> RPS